



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/865,111 Confirmation No.: 3045
Applicant(s) : Ion Leon Batachia, *et al.*
Filed : May 24, 2001
TC/A.U. : 2121
Examiner : Michael B. Holmes
Customer No. : 35437
Title : INTERFACE BETWEEN VENDORS AND CUSTOMERS
THAT USES INTELLIGENT AGENTS

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Technology Center 2100

July 7, 2004
New York, New York

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SUBMISSION OF NEW FORMAL DRAWINGS

Dear Sir:

Enclosed herewith are a new set of formal drawings for all Figures 1-36, for filing in the above-identified patent application. The new drawings address the rejections raised in the PTOL-948 form from the April 8, 2004 Office Action.

It is believed that no fees are due in connection with filing this Request. In the event that it is determined that fees are due, however, the Commissioner is hereby authorized to charge the undersigned's Deposit Account No. 50-0311, Customer No. 35437.

Date: July 7, 2004

Respectfully submitted,

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